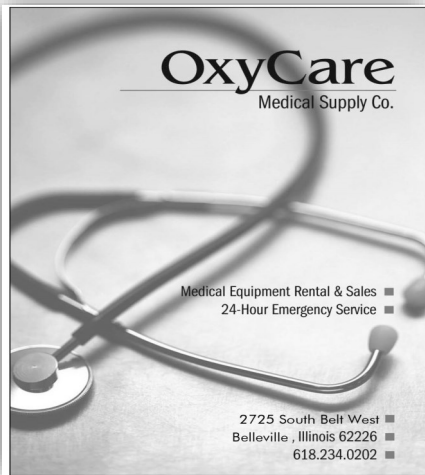


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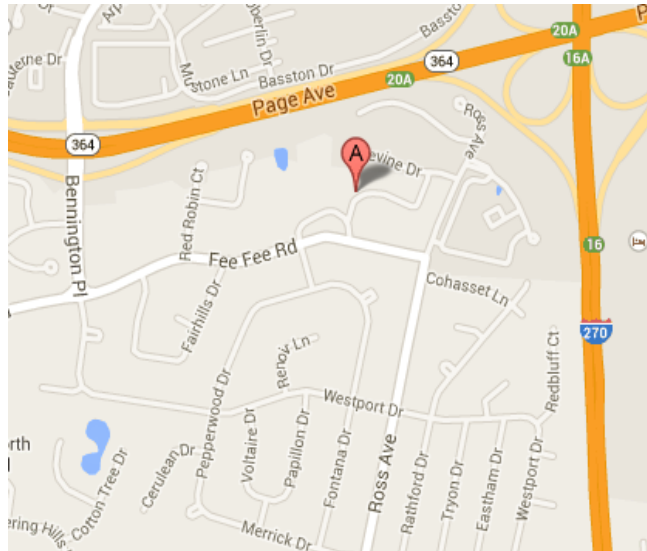
**Baue**

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Directions



**From St. Charles County** – Take 364 east, exit at Bennington Pl., right on Bennington Pl., left on Fee Fee Rd. Moolah Shrine Center is on the left

**From southbound 270** – Take 364 west, exit at Bennington Pl., left on Bennington Pl., left on Fee Fee Rd. Moolah Shrine Center is on the left

**From northbound 270** – Take Olive Blvd. west, right on Ross Rd., left on Fee Fee Rd. Moolah Shrine Center is on the right

Handicap parking in rear lower level

Greater St. Louis  
Hospice  
Organization

Presents the

**Thirty-Third  
Annual Volunteer  
Symposium**

*Hospice  
Volunteers –  
Making a  
Difference*

Friday  
April 28, 2017  
9:30 a.m. – 1:30 p.m.

Moolah Shrine Center  
12545 Fee Fee Rd.  
St. Louis, MO 63146

## Guest Speakers

### Kelly Karavousanos, LPC, CT

As the Director of Grief Services for Baue Funeral Homes and The Center for Hope and Healing, Kelly specializes in bereavement and trauma and is a frequent educator to community groups on topics dealing with death, grief and loss. Her clinical experience includes individual and group counseling. Kelly has been working with the bereaved for 13 years, focusing on companionship individuals and families as they cope with loss. Her most recent and unique contribution to the field of loss and bereavement is her partnership with Teddy, a therapeutic dog who uses his canine skills to comfort and empower those in the midst of grief. Kelly will help volunteers understand their role in fostering healing in the bereaved.

### Kelly Standing

At one point in her life doctors told Kelly Standing she had 48 hours to live. She went into the Bright Light, came back out and lived to tell. Out of the hospital and back on her feet, Kelly thought she might be called to help *other* people when *they* face death or a scary diagnosis, so she served as a hospital chaplain for a year, then returned to her previous career as an award-winning motivational speaker and communications coach. She knows how it feels to sit -- sometimes awkwardly -- trying to make conversation with someone you don't know well and, sadly, won't know for very long. She'll share some of the tips she soaked up and the slips she dished out as a chaplain, so we can adapt or avoid them in our *own* visits with patients.

## Hospice Volunteers – Making a Difference

### Schedule for the Day

9:30 – 10:15	Registration Vendors Open*
10:15 – 10:30	Welcome
10:30 – 11:15	Kelly Karavousanos, LPC, CT <i>Helping the Broken Find Healing</i>
11:15 – 12:15	Lunch Vendors Open*
12:15 – 1:00	Kelly Standing <i>Standing at the Bedside: A No-Fail Formula for Connecting Comfortably with Patients and Their Families</i>
1:00 – 1:30	Closing, drawing for gifts, last chance for shopping

\*Vendors will accept cash or checks

## Registration

Volunteers please notify your Volunteer Coordinator of your desire to attend. He/she will submit your registration.

If you require a vegetarian meal (veggie wrap,) please let your coordinator know. These must be reserved ahead of time, as supply will be limited.

Registration fee:  
\$10/person for GSLHO members  
\$30/person for non members

Volunteer Coordinators please mail or email a list of your attendees and a check made out to GSLHO to :

Dee Coppeans  
Heartland Hospice  
615 Franklin Ave.

Washington, MO 63090

636-239-8862

deanna.coppeans@heartlandhospice.com

Registrations must be received  
by Friday, April 14  
Payment by check only